

June 8, 2021

## Notice of Sierra Madre Villa Avenue and Villa Heights Road Pipeline Improvement Project

## Dear Customer:

The Sierra Madre Villa Avenue and Villa Heights Road Pipeline Improvement Project is scheduled to start on June 14, 2021. The duration of the entire project will be approximately 60 days but the construction of the section impacting you will be only a small portion of that period.

We will provide you with a more detailed schedule and updates during the construction using our <u>One Call Now</u> notification system to contact you by email and voice calls. You may also opt in for text messages on your mobile phone by texting ALERT to 22300. To ensure that you are included in notifications, please update your contact information on the reverse side of your statement stub or call or email the office.

There will be vehicles and equipment travelling on your streets during the construction in your area and there may be periods when it is necessary to restrict traffic to one lane or to stop traffic for a short time. There will also be temporary storage of equipment and materials to facilitate the project. Although every effort will be made to maintain vehicular access to your property, a few driveways may be temporarily inaccessible for a short period of time during work hours as the construction progresses down Sierra Madre Villa. If it becomes apparent that your ingress and egress may be impaired during the day when your vehicle is needed, you may wish to park on the street outside of the construction zone which is shown on the reverse side of this letter.

Please direct any questions to us at 626-797-6295 or <u>kinneloa@outlook.com</u>. We appreciate your cooperation and understanding of any inconvenience caused as we complete this important project.

Sincerely,

Melvin L. Matthews

Melin L. Matthews

General Manager

